Megson Fitzpatrick Invests in IT Security & Business Continuity

Smart Dolphins
IT SOLUTIONS INC

TECHNOLOGY WITH PORPOISE

Megson FitzPatrick Inc. (MFI) is an independent Vancouver Island based insurance broker. Founded in 1968, they have four offices in Victoria and over 100 employees in four separate locations.

IT Challenge

MFI was approaching a critical point in which their Exchange server was soon to become unsupported by Microsoft.

IT Solution

MFI's business is driven by the principles of risk management. With these principles top of mind, MFI recognized that security and business continuity were of utmost importance and they decided to migrate to Office 365.

Results

Security: MFI benefits from high level security measures to protect data and customer privacy—a must for its line of business.

Business Continuity: Microsoft guarantees 99.9% uptime providing MFI with an IT infrastructure that is up and running enabling business continuity and uninterrupted service.

Cost Management: MFI no longer has to invest in maintaining outdated server hardware and software and benefits from fixed and predictable operational IT expenses.

Improved Collaboration: Over a 100 hundred employees can now easily and securely share files with co-workers, customers, and partners. They can collaborate on documents that are always current and accessible from anywhere.

Implementation

Smart Dolphins managed the implementation of Office 365 without any unscheduled downtime. Meticulous planning, specialized software tools, and on-site workstation visits ensured that systems were operational during the workday.

> "The whole process went so smoothly. Sean and Ryan were super helpful and pulled everything off without a hitch! We couldn't have been more satisfied." Laura Bolster, Chief Operations Officer

MFI now benefits from the results of proactive IT. And, with Smart Dolphins as their IT support partner, MFI knows its network will continue to function seamlessly as it grows.

ABOUT SMART DOLPHINS

Founded in 2000, Smart Dolphins is an award-winning provider of computer and network support. Over the years, we've built a reputation for helping our organizations grow and succeed by providing the highest quality managed IT services at a cost-effective price. If you're ready to transform your business and achieve your goals quicker — reach out to us today.

For more information, please visit:

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